

My Oven Isn't Working

There are two possible things that can cause your oven to stop working. The first is a fault in the electrical system and the second is a problem with the oven itself. The below steps will determine the type of tradesperson needed. In some cases may fix your problem if it was caused by something temporary.

Step 1:

Check if any of the (RCD) switches on the fuse box have tripped. The fuse box can normally be found in the following places:

- Houses: near your electricity meter on the side of your house
- Townhouses: in your garage or an internal cupboard
- Units: generally in an internal cupboard

It looks like this, but switch colours may vary and there is normally a cover over the box. The switches often have names above or below them indicating what they're connected to.



Step 2:

Check all the fuses are in the "On" position. If the oven switch is "Off" push it back to the "On" position.

Step 3:

Turn your oven on. If the switch in the fuse box trips again, there is an issue is electrical and we'll need an electrician.

If the switch stays on, but the oven doesn't work, it's likely a problem with the oven (not the electricals) and we'll need to send out an appliance repair man.

If the problem isn't resolved after doing this please call the office (or emergency number after hours) and we'll be able to assist you more.